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Actions – Roads				
Action/Issue Request	Identified Action	Responsible Person	Timeline	Comment
Request for 4-5yrs roadworks program	Develop and publish 4-5yrs roadworks program	Director of Infrastructure (DOI)	End August 2024	Currently being constructed. Still a WIP will not be completed prior to Nov 24
Completed billboard highlighting Mitchell grass to be erected on eastern side of Shire. Search for 4 th billboard	4 th billboard not purchased only 3 billboards erected in Shire.		Completed	Completed.
Traffic signage needed at crossroads Munda Munda/ Murra Murra Roads	Traffic signage to be erected at crossroads	Roadworks Supervisor	15 th June 2024	Complete June/ July 2024
Urgent maintenance needed on	Develop Rural Roads Maintenance	DOI	End June 2024	Works in Progress for
Shire Roads	Program. Urgent slashing on Jobs gate Road	Roads Supervisor	15 th June 2024	Roads Maintenance. Using DFRA funds before using Council funds Slashing COMPLETE
Investigate using same contractors on flood damage for road maintenance	Work with QRA to establish maintenance on certain Shire roads with a contractor if feasible.	DOI / Shepherds	July/August 2024 (next flood damage approval)	Planning in progress and some roads already started. WIP as the need arises
Request to Establish a Rural Advisory Group	Establish Terms of Reference and seek Expressions of Interest (EOI)I from each road quadrant landholders to establish group.	CEO/Councillors	October 2024	The Terms of Reference and the EOI form are being drafted. Presented at Ordinary meeting 17.9.24 and endorsed. EOI for rural representatives placed on Facebook 19 September.

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Identify water availability for roadworks to avoid long hauls for water on roads	Identify relevant closest watering points and consult with water provider to enable shortest hauls for roadworks.	Shepherds / Roads Supervisor	In line with Works Program / Flood Damage	Completed.
Use of Shepherds / QRA data to establish Asset management of Council Roads	Consult with Shepherds to obtain data and input into Asset management program	DOI	December 2024	Planning in progress by hiring RACAS unit from Shepherds, currently being completed by Shepherds. WIP
Actions – Grids/Gravel pits				
Action/Issue Request	Identified Action	Responsible Person	Timeline	Comment
Grid register to be updated to establish ownership/ compliance/condition of grid	Full review of grid register to ensure all details of every grid in the Paroo Shire is captured	Roads Supervisor	December 2024	In progress. New Road Hierarchy and Stock Grids and Gates Policy being developed.
Urgent clean out and repairs if needed to grids Minoru/ Thurulgoona boundaries and investigate grid on Moonjaree on the Koomerang Road	Undertake clean out and repair if needed of grids as sought and arrange a program for inspection of all grids in the Shire	Shepherds/Roads Supervisor	September 2024 Inspection by end December 2024	Planning in progress. Staff for this project is an issue, will be governed by the updated Grids and Gates Policy when completed.
Council to hire vacuum Truck to enable clean out of grids	Obtain quotes or utilize Council plant and arrange grids to be cleaned out. Establish a program for the cleaning of grids on a priority basis.	Roads Supervisor Roads Supervisor/ Shepherds	September 2024	Costs and availability of suitable plant, being investigated. As above
Gravel pits not being operated as per DAF license provisions (no signage	Operated gravel pits to be inspected to ensure pits are being operated as per license requirements	Road Supervisor/ Shepherds	September 2024	Completed.

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Rural owners are not notified prior to extraction of material	Establish procedures to ensure landholder is notified of council use of gravel pits prior to attendance at pit.	Road Supervisor/ Shepherds	Immediate and ongoing	In progress/ completed
Poor quality material being extracted from some pits, is there quality testing being undertaken for material.	Specifications are established for gravel use and testing of material is undertaken when utilizing gravel from pits.	DOI	September 2024	Samples have been sent to TMR Roma laboratory. Test results were received and are being compiled into a register
Are all council pits registered and license conditions followed on extracted quantities and working within the defined boundaries of the pit.	Undertake inspection of pits to ensure operating under license requirements	CEO / DOI / Shepherds	September 2024	Completed.
Enquiry regarding requirements for opening new pits	Liaise with DAF to investigate requirements for new pits	DOI and reply to Will Grimwade	August 2024	Completed.
Actions – Community				
Action/Issue Request	Identified Action	Responsible Person	Timeline	Comment
Council to establish a Rural Advisory Road Group	To be incorporated with Rural Advisory Group	CEO		Completed To be included as part of the Rural Advisory Group.
Rural Road addressing – current system not working in emergency situations	Council to advocate at the next LDMG for improved process – ES not to use "Google	Mayor / Director Corporate, Governance and Risk (DCGR)	July 2024	LDMG working on mapping and putting together GPS locations
Emergency Services have experienced difficulties in locating rural properties in an emergency which could lead to life threatening situations.	Details to be obtained of each properties UHF channels, coordinates etc. to be provided to ES and details provided to each property for reference in case of emergency	DCSE	September 2024	

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Council to liaise with ES to consider using roadways for airstrips in each of the road quadrants.	Follow up with RFDS on requirements and where this has happened in other Shires.	CEO / DOI	December 2024	Completed Not possible within Paroo Shire.
Council to investigate suitable land to develop an industrial estate.	Investigate possible sites for development of an industrial estate and provide a report to Council	CEO	December 2024	Ongoing.
FSG project ongoing since 2020 with no action	Updated FSG report in council agenda for meeting 18/06/2024. Works now continuing.	CEO	31 st August 2024	Due to be completed by 30 th September 2024.
Actions – Council				
Action/Issue Request	Identified Action	Responsible Person	Timeline	Comment
Council to ensure work request system SNAP SEND SOLVE (SSV) is working efficiently, if so, Council to roll this system out to the public	Ensure SSV process is in place and effectively working and establish a public media campaign for the roll out of this work request system to the public.	CEO	July 2024	SSV to be introduced, however Council will respond to requests via Council's Customer Service System
Council to establish better communication channels when roads are closed or repaired to allow for alternate traffic routes to be notified	Development of a procedure for closing roads for major roadworks if needed and how information is to be provided to all affected landholders and community prior to the closing.	DOI / Roads Supervisor/DCSE	September 2024	In progress.
Road crews do not start work on time when travelling	Ensure procedures are in place for road crews and staff are aware of their obligations while on the job site. Random inspections to be undertaken to ensure crews are following best practice.	DOI	Immediately	Complete with additional monitoring.

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Concerns of harmony in the workforce generally	Install a culture of customer service and cooperation amongst, Clients, Stakeholders, Community, Councillors and Staff.	CEO	Immediately	
Sentiment of Council not supporting locals (acknowledged there is a range of nuanced individual issues contributing)	EDO and council to actively liaise with community on projects.	Councillors/CEO/EDO	31 st December 2024	Establishment of Rural Advisory Group for rural representatives to work with Council

Actions				
Action / Issue Request	Identified Action	Responsible Person	Timeline	Comment
Linda George – Business not being on the information sign in Eulo	Tourism officer arranging new signage. New signage to be erected once received	Director Community Service & Engagement (DCS&E)	31 st August 2024	In progress
Jane Pike – Eulo Dump	Engineer to establish program of works to be included in a wider program of works at all council dumps within the shire	DOI	30 th September 2024 to be extended to 30 Oct	Commenced in June with a program of required works to be completed by 30 Oct. 2024. This will extend to end of October as all staff are completing other works and Council Plant is fully committed on other tasks.
Jane Pike – Eulo Museum/ Heritage (Skillion over machines. Display cases for smaller items.)	Community to establish machinery, plant and memorabilia to be housed. Economic Development Officer & Tourism Officer to liaise with community on requirements and seek funding for same.	DCS&E & CEO	31 st December 2024	The Eulo Community is gathering list of items.
Jane Pike – Eulo Street bitumen to continue to Galah St.	Works to be scheduled in annual roadworks plan with residents notified of proposed timeline for works.	DOI	31 st August 2024 to be pushed out the end of October 2024.	Works to be costed and if budget and staff are available, will be programmed into the works schedule. Part of the R2R Program 24/25.

Actions				
Action / Issue Request	Identified Action	Responsible Person	Timeline	Comment
Jane Pike – Cunnamulla entrances beautification	Council to undertake town planning requirements to ensure business operates as per approval and site is maintained in an orderly fashion.	CEO	30 th September 2024	In progress.
Helen Rosenow – Irrigation system	Works carried over for coming budget. Works schedule to be established and community notified of timeline for planned works.	DOI	30 th September 2024	Task being investigated by P&G Supervisor.
Helen Rosenow - Playground softfall	Works carried over for coming budget. Works schedule to be established and community notified of timeline for planned works.	DOI	30 th September 2024	Task being planned and costed. As of end of September 2024 still waiting for costings from suitable contractors/suppliers. To be expedited.
Helen Rosenow – TV not operating - Possibly investigate getting VAST	Contractor has been contacted and will be on site early July to install new equipment.	CEO	15 th July 2024	Council reviewing current arrangement and investigating possible other solutions.

Actions				
Action / Issue Request	Identified Action	Responsible Person	Timeline	Comment
Nan Pike – Upgrade Mud Spring sign	Sign owned by Dept. of Environment. DE&H Charleville to investigate.	DCS&E	31 st August 2024	In progress.
Nan Pike – Signpost with locations distances	Those present not in favour of signage to be erected.		To be removed	Removed.
Murray Eastburn – Permit to have beehives on the Common	Applicant to work with Council's Rural Lands Officer (RLO) to arrange for bees to be located on Eulo Common.	DCS&E	31 st December 2024	Applicant to contact Council/RLO.
Eulo brochure needs an update	Tourism Officer is currently undertaking update. Small print to be available with another print to be undertaken once new business arrangements have been finalised. (6 monthly review)	DCS&E	30 th June 2024	In progress.
Valerie Briggs and Gary Bignell - poor condition of Pitherty Road	Works to be scheduled in annual roadworks plan with residents notified of proposed timeline for works.	DOI	30 th September 2024	This road is in the QRA Sept. Flood Restoration program. Will be in the Start works phase in October 24.

Actions				
Action / Issue Request	Identified Action	Responsible Person	Timeline	Comment
11 Leo Street – Access to block	Councillors to investigate. Resident advised that applicant required to undertake works or council can arrange works under private hire arrangements.	DOI		Completed.
Airport needs gravel	Council to investigate.	DOI	31 st August 2024	Completed.
Council roads report not being updated on website	Council to undertake weekly road reports update on website	DOI	Completed (updated and ongoing)	Completed.
No Economic Development information on website.	Website to be updated with information.	CEO	30 th June 2024 and ongoing	Awaiting recruitment of Marketing and Communications officer for further development of Council's website
Brian Pike – Suggested improvements to Eulo refuse site	Refuse sites to be investigated and a program of works established for all refuse sites.	DOI	31 st October 2024	As mentioned above in previous comment.
Brian Luetchford- What is Council doing about the Princess Anne tree	Council to workshop possible suggestion for this tree and notify residents.	CEO	31 st July 2024	Council is organising with ETS Management to trim back the tree.

Actions				
Action / Issue Request	Identified Action	Responsible Person	Timeline	Comment
What is Council doing about the African love grass.	Rural Lands Officer to investigate and arrange eradication program.	DCS&E	30 th September 2024	Info provided to Councillors. Eradication is not deemed possible.
Need more registered pits	Council through Shepherd Services is currently working with DAF to identify current pits and need for new pits.	DOI	31 st July 2024	Ongoing with DAF.
Council to grade cross country track every year. (After Easter)	Council to schedule works in April prior to the school cross country. Liaise with school for works to be completed early April.	DOI	April 2025.	Included in works program

Actions				
Action / Issue Request	Identified Action	Responsible Person	Timeline	Comment
Cement Chairs at hall and BBQ area are unsafe	Council to investigate and arrange repairs	Director of Infrastructure (DOI)	30 th June 2024	In progress. No action to date as staff employed on other tasks.
TV antenna still not working - the town has no channels	Notify residents to contact Council if TV not working via phone 46558400 or email (council@paroo.qld.gov.au) Council to arrange for contractor to visit site and undertake repairs.	Chief Executive Officer CEO)	30 th June 2024	Council is investigating current agreement and other alternative service providers.
Free Campgrounds – no actions regarding hot water system and electricity	Locate quotation in council system or arrange a further inspection by contractor to enable electricity supply to building.	DOI	31 st July 2024 to be extended to 31 st October 2024.	Contractor has advised one electricity pole needs to be replaced.
Signs at the River - signs needed to be put up stating no camping and no caravans past this point towards the beach.	Arrange sign, no camping, no trailers past this point, camping available at Free Campgrounds, to be erected near bitumen just before road entry for beach.	DOI COMPLETE	31 st August 2024	Signs have been ordered. To be installed by end of September 2024. Complete.
Powerhouse - follow up. What is happening? Are there safety issues and is it going to be reopened for the public/tourists.	Contract building inspection to be arranged detailing safety requirements for building and provide report for Council.	CEO	31 st October 2024	Ongoing review into future use of powerhouse

Actions				
Action / Issue Request	Identified Action	Responsible Person	Timeline	Comment
Local laws regarding animals. This includes several animals in residential areas (sheep, goats, ponies, dogs) Cattle on the common.	Council to engage a Local Laws Enforcement Officer to inspect properties for compliance.	Director of Community Support & Engagement (DCSE)	31 st October 2024	Completed.
Plumbing issues for blocks - no taps council side of the fences for landholders to turn off water to do maintenance repairs etc.	Contract Plumber to undertake inspection of water mains in Wyandra to enable isolation points on network when repairs needed. Whole network should not shut down for minor works.	DOI COMPLETE	Inspection by 31 st August 2024. Works completed by 30 th June 2025	Completed.
Compliance issues for overgrown blocks – what are expectations for management and height?	Compliance notices have been issued. Local Laws enforcement Officer to undertake further inspections.	DCSE	31 st October 2024	Completed – ongoing follow up required.
Are there buildings that have been deemed not fit for living in or condemned?	Council unaware of any buildings uninhabitable or condemned. Building inspections to be undertaken.	CEO	31 st October 2024	Completed Any houses Council identifies as uninhabitable or unsafe, Council is undertaken compliance action with the property owner.

Actions				
Action / Issue Request	Identified Action	Responsible Person	Timeline	Comment
Housing – no houses for workers, families, etc. to move to the area. Can council have some input into this?	Community to keep records of requests for housing occupancy. Requests for housing to be made at Cunnamulla Courthouse (also). Economic Development Officer to work with community to establish housing need, with Mayor to advocate to Government for more housing in Wyandra.	CEO	31 st December 2024	Ongoing advocacy from Council in regard to more community housing.
Railway land - is it being leased? What is happening with the watering system that is attached?	Continued liaison with Qld Rail for a license to PSC for the affected area. Power supply issues to be resolved as part of this agreement, transfer of meter/account to Council.	DCSE	31 st December 2024	License Agreement executed by Council.
Rates notices and costs related to blocks that have water connected and ones that do not.	Matter resolved no further action required.			
Cactus - large numbers of coral cactus on council commons and racecourse grounds. Is there any way of moving forward to prevent the spread of the coral cactus?	Rural Lands Officer has arranged inspection of the common. Nursery sites for cochineal (etc.) established for locals to access.	DCSE	31 st July 2024	Completed – local graziers aware of nursery sites.

Actions				
Action / Issue Request	Identified Action	Responsible Person	Timeline	Comment
Request for a community / electronic notice board for Wyandra.	Erect or supply standard community billboard at Wyandra in a location agreeable to the Wyandra community.	DCSE	31 st August 2024	The board has been ordered.
Collapse of phone systems during town power outages. Power outages can last a few days with phones not working during this time.	Council LDMG members to escalate this matter at the next LDMG for urgent resolution.	CEO	30 th September 2024	Completed – Raised at LDMG NBN has provided details of their back-up system – will see if Telstra has something similar.
Community is concerned about the hotel being shut and seeking Council assistance to reopen the hotel.	Economic Development Officer to liaise with the community on ways the Council may be able to assist in having the hotel reopen. Council to investigate avenues to include possible agistment land to improve sale potential.	CEO	31 st August 2024	No update
Property owner John Steele raised concerns about the last council rating categorization and levy applied for rural lands and the implications this has had on his rates.	John Steele to meet with the CEO to discuss this matter with a view to having this matter resolved.	CEO	30 th June 2024	Discussion completed.

Actions				
Action / Issue Request	Identified Action	Responsible Person	Timeline	Comment
Concerns raised that recent works on the Wyandra airstrip have reduced the length of the airstrip.	Council to investigate works undertaken at the airstrip following the meeting. (While works have not been completed works on the airstrip runway had not materially altered the length of the strip)	Councillors, Executive Staff	Completed	Completed
Community raised concerns that there has been no police officer stationed at the Wyandra Police station.	Mayor Beresford to advocate with the Inspector of Police at Charleville for a police officer to be stationed at Wyandra.	Mayor Beresford	31 st July 2024	Completed. QPS is a state government function. The Position has been advertised for the 3 rd time.
Request for continued improvements on the Mitchell Highway (Charleville – Wyandra) to enable the speed limit on this road to be increased to 110km/ph. eventually.	Notified that works are continuing on the Mitchell highway Charleville side at present and once completed on the Wyandra side of the highway, Council can advocate for the speed increase.	Mayor Beresford	30 th June 2025	Completed Mitchell Highway is a DTMR controlled & maintained road. This matter has been discussed with TMR Regional and District Directors to continue widening the Mitchel Highway from Wyandra to Shire boundary.

Actions				
Action / Issue Request	Identified Action	Responsible Person	Timeline	Comment
TV antenna still not working - the town has no channels	NCOM has been contacted and technician to visit site early July to install new equipment.	CEO	15 th July 2024	Council reviewing current agreement and investigating other potential service providers.
Cross over repairs and clean out of bore drain near free parking area.	DOI to investigate and develop schedule of works. Works to be programmed in yearly works schedule.	DOI	31 st August 2024 30 th June 2025	To be completed in conjunction with other works scheduled to be completed under the LRCI P4 Funding.
Dave - Free washing machine is taking away from RTC funding which uses a paid washing machine.	Washing machine placed by Council is to be removed.	CEO	Completed	Completed.
Ben Stoverink – Small scale mining is looking to be stopped by Government.	Ben to send Mayor an email regarding issues with Council to advocate to Government for small scale mining to continue. SWROC also advocating on behalf of region.	Mayor Beresford	31 st August 2024 and ongoing	Have contacted Ben, he thinks nothing further will occur before State election. All small scale mining associations objected to the proposed legislative changes so after election consultation may have to recommence.
Peter – Replacing SES vehicles	Vehicle to be included in Council's plant replacement program.	DOI	30 th June 2025	To be included for 2025/ 2026 Plant Replacement.

Actions				
Action / Issue Request	Identified Action	Responsible Person	Timeline	Comment
Peter – QRA Road works – No road work signs being put up when they are working on a road	WH&S Officer to investigate to ensure all road crews and contractors are adhering to signage requirements prior to commencing works.	DOI	1 st September 2024 and ongoing	Completed.
Fossicking license - Not available to get in Yowah or through Paroo Shire. Only online.	Re-establish issuing of fossicking licences at VIC / CCEC Cunnamulla and arrange for a computer to be established in Yowah to enable fossickers to apply for a fossicking licence.	CEO	31 st July 2024	Currently under investigation. Department have advised that nearly all licences are sourced online. Council to investigate QR codes and potential devices that can be used by the public to obtain licences.
No mobile phone coverage during power outages. Power outages can last 3 days or longer.	Council has raised issue through the LDMG (Local Disaster Management Group) and will liaise with Telstra to establish business continuity plan.	Mayor Beresford & DOI	31 st August 2024	NBN provided the LDMG with details of the back-up system they use, a combination of solar, battery & generator. Will contact Telstra to enquire if they have something similar they could install at Yowah. Have suggested better back-up systems be installed at all three smaller towns and in conjunction with Telstra, look at what funding avenues are available. Telstra Mgr has advised she is obtaining costs to provide back-up system.

Actions				
Action/Issue Can Council offer more support to daycare? More incentives?	Identified Action Council to workshop what support council able to undertake and advise day care. Council will liaise with representatives and advocate to government for improved support.	Responsible Person Mayor Beresford	Timeline 30 th September 2024	Comment Have liaised with FGP Moreton, have list of upgrade work requested to ELC building being costed for funding application
What plans will be put in place to ensure continuity of the opening of the pool? Maintenance of pumps, pool, etc.	 Pumps/filters have been replaced Council to workshop leasing the pool caretaker position and arrange advertising. Employees or lessee will be required to hold qualifications before opening the pool New shade covers to be installed prior to opening of pool Kids swim teacher depends on what expression of interests are received. Will consider seasonal pool pass, dependent on the manager if pool is leased. 	DCS&E	Either Lessee or employee to be filled by 31 st August 2024	Shade shelters replaced Suitably qualified Contractor has been appointed for Cunnamulla Pool Management and Operation. All About Aquatics.

Actions				
Action/Issue	Identified Action	Responsible Person	Timeline	Comment
What is happening with the lodge?	 Council to workshop survey questions to community and undertake survey for possible uses of the lodge and report back to community. Online survey and personal survey through VIC and / or Library to arrange full community feedback. 	CEO	31 st August 2024	Council is discussing potential uses of the Lodge with prospective operators.
Giving younger troubled community members a chance to work at Council	Council and RESQ to establish appropriate supervised youth training programs.	DCS&E	31 st August 2024	Youth Support Officer is active in discussing employment opportunities (not just Council) and strategies with clients.
Can Councillors go to the Highschool and advertise jobs on the Council, help young people understand what councillors do in their positions?	 Liaise with school and councillors on some information on career opportunities. Local careers day with shop keepers at school. Council to arrange school-based apprenticeships and traineeships. 	DCS&E	31 st October 2024	Junior Council established. First meeting held.
More regular slashing along Cunnamulla – Eulo Road and in Eulo	Currently being undertaken with road maintenance. Cunnamulla- Eulo Road undertaken as part of the RMPC contract with QTMR.	DOI COMPLETE	Ongoing	Purchase Orders issued to contractor for Council and TMR Roads. Completed.
Banners around town	Council to investigate options	DCS&E		In progress.

Actions				
Action/Issue	Identified Action	Responsible Person	Timeline	Comment
 Robbers tree Using wood to make seats Preserving stump Lizard lounge Information about it 	Council to workshop ideas and notify group on possibilities for consideration.	CEO	31 st July 2024	Council currently sourcing concept drawings for proposal associated with Robbers Tree.
Keep road maintenance budget at a satisfactory level	 Council funds its depreciation Looking at putting general road maintenance budget up this year Road betterment funds coming from RTR Council to consider an increase in road maintenance budget when framing 24-25 budget priorities and communicate to the public. 	CEO	1 st July 2024	Completed. 24/25 Budget adopted.
Roads - Reclassification of roads should be revisited and reanalysed	Council to review road classifications in line with the establishment of the roadworks program.	DOI	31 st August 2024	Currently being investigated and reviewed. To be completed by 30 th November 2024
Rates – Rating categories Change from differential rating to one rate in a dollar	Council to assess differential rating categories and levies with next revaluation due 1/07 2025.	CEO/DCG&R	March 2025	To be undertaken next budget preparation period

Actions				
Action/Issue	Identified Action	Responsible Person	Timeline	Comment
 Grids - How often does Council clean them out? Council or contractors clean them out Priority list is being made Flat grids are not stopping stock from walking over them and fill readily. 	Council to establish a grid maintenance program of highest priority grids needing repair / cleanout. Current grid policy to be reviewed with better new grid specifications. (flat grids are not appropriate and easily damaged)	DOI In accordance with new Grid and Gate Policy when completed.	30 th September 2024	Work in Progress, establishing an updated register and condition assessment. Grid policy being reviewed and re-written. Council have standardised Grid Type and ordered several Grids to replace existing damaged Grids.
Entrances to town need cleaning up	Council to undertake town planning requirements to ensure business operates as per approval and site is maintained in an orderly fashion.	CEO	30 th September 2024	Work in progress.